

TDP Quality Policy

TDP's Quality Policy is to achieve sustained profitable growth by providing innovative products and services which consistently satisfy the needs and expectations of its customers. This level of quality is achieved through adoption of a quality system that monitors and reflects the competence of the Company to existing customers, potential customers, service suppliers, local communities and independent auditing authorities.

Achievement of this policy involves all staff who are individually responsible for the quality of their work, resulting in a continually improving working environment for all.

This policy is provided and explained to each employee by the managing director. To achieve and maintain the required level of quality assurance the managing director retains responsibility for the Quality system and its implementation.

The objectives of the Quality Management System are:

- 1 To maintain an effective Quality Management System complying with International Standard ISO9001:2015.
- 2 To achieve and maintain a level of quality which enhances the company's reputation with its customers.
- 3 To ensure compliance with relevant statutory and safety requirements.
- 4 To endeavour at all times to maximize customer satisfaction with the services provided by TDP Limited.



Signed

Rob Barlow, Managing Director Date: 26th July 2016